



Terms and Conditions

Customer agrees to ensure that all users (and users' guardians) of the rental go over and read all rules.

It is the responsibility of the person/s or organization hiring **Tiny Tots Playzone** to ensure that all possible precautions are taken to avoid injury to people or damage to the soft play equipment. Please ensure the following safety instructions are followed:

Rules for Play

- Climbing, hanging or sitting on safety gates is dangerous and must not be allowed.
- No food, candy, or drinks allowed inside the Playzone
- No sharp objects allowed inside the Playzone
- No rough horseplay allowed inside the Playzone
- All children out of Playzone at time of pickup
- A responsible person should supervise play any time children are inside the Playzone
- Age recommended 0-5 year old for our softplay area

Payments/Reservation

- At time of booking, a 50% security deposit along with an agreed Waiver and Terms & Conditions will be required to secure your requested date. Complete 'Party with Us' at www.tinytotsplayzone.com, we will email you an Invoice through **Paypal** (Paypal payment is not required. Additional options **Cashapp** \$MirandaMF or **Zelle** 404-901-0599 (Miranda McDaniel)
- The remaining balance will be due one (1) week prior to your event. Failure to pay balance will result in cancellation of the event and forfeit of all payments.
- If booking is less than two (2) weeks prior to the event date, the full amount will be due at the time of booking.

Cancellations/Refund

- In the event that you need to cancel your booking, please contact us as soon as possible. Cancellations with ½ of your payment are accepted up to seven (7) days prior to your event or you can rescheduled for full value paid.
- No refund in the event of rain or inclement weather for outdoor events.
- No refunds will be given if canceled the day of event. Once Tiny Tots Playzone is set and your event time has started there will be no refund issued.

Inclement Weather/Outdoor Use

- If you are hosting an outdoor event, you assume all weather-related risks. Alternate indoor space suggested in case of inclement weather.
- Playzone will not be setup in ANY rain and/or excessive weather conditions. In the event of prohibitive weather or inclement weather, you can change setting and Tiny Tots Playzone will attempt to work with you if our schedule allows.
- Equipment must be under a shaded area when used outdoors to avoid overheating and sun damage. We have canopy tents available for \$20 each.

Setup/Delivery/Take Down

- Playzone rentals must be completed by 6:00pm. We reserve the right to charge a fee for later hours.
- Delivery 15 miles outside of Tiny Tots Playzone radius is subject to a \$40 minimum delivery fee.
- We provide delivery, set up and take down of party package.

- Allow at minimum of 1 ½ hour to set up as well breakdown.
- Renter is responsible for clearing all areas of debris, rocks, sticks, gravel, and furniture needed for equipment prior to setup. We reserve the right to decline in the event that the party area does not meet standards.

Equipment Cleaning Care

- To reduce the number of germs and therefore the spread of disease or illness we ask that you immediately disinfect any equipment that has come in contact with leaked soiled diaper, vomit, blood, or mucus.
- A \$50 minimum cleaning fee will apply if equipment is left extremely dirty. This will be discussed with renter at the time of pickup.

Covid-19 Regulation

- We require a contactless delivery and pick up for health and safety concerns. Once setup is complete we will send a photo to let you know your equipment is ready.
- If your child has any signs of sickness please cancel in advance. If we see that your child is visibly sick we have the right to cancel your event and you will receive a 50% refund of your deposit or can reschedule.

Yard Sign Policy

Please read these terms & conditions carefully before ordering your yard greeting. You should understand that by ordering any of our products, you agree to be bound by these terms & conditions.

Serving Gwinnet County, Brookhaven, Buckhead, Sandy Springs, Dunwoody, and more! Depending on certain areas, delivery could be extended.

Setup/Delivery/Pickup

- Tiny Tots Playzone will deliver yard greetings any time after 7 p.m. the night before your event or celebration, and picks them up any time after 7 p.m. the night of your event.
- If signs are booked as an add-on to party package setup and pick up would be the same as party rental.

Payments/Additional Fees:

- Additional Nights: \$40.00, Same Day Service: \$30.00, Delivery's on holidays or rush requests are an additional \$30.00

Inclement Weather.

- We will not be able to deliver your yard sign greeting if there is lightning or other hazardous weather conditions that prevent set up and or take down.
- In the event of prohibitive weather or inclement weather, if we are unable to reschedule the greeting a refund will be honored.

Cancellation/Refund Policy. If you must cancel your booking, you can choose to receive 1/2 of your booking rate as a refund, or you may leave the full amount on credit for future booking date, based on our availability.

- No refunds will be given for circumstances beyond our control that prevent us from setting up the display.
- All yard sign greetings are meant to be pleasurable surprises. Please remember to notify the homeowner that they will be receiving the greeting within 24 hours so that they can make arrangements.
- Homeowners need to turn off their sprinkler systems, notify yard service companies, and remove pets for the duration of the yard greeting.
- Any damage, destruction or tampering with yard sign greetings is prohibited. Signs should not be moved without consent from the owner. You are responsible for replacement of the graphic, letter or stake at full replacement value. You will be invoiced for missing or damaged lawn display items.